

IDAPA 16 – IDAHO DEPARTMENT OF HEALTH AND WELFARE
Division of Public Health – Bureau of Emergency Medical Services
16.01.02 – Emergency Medical Services (EMS) – Rule Definitions

Who does this rule apply to?

Any person or agency involved in the Emergency Medical Services industry and stakeholders.

What is the purpose of this rule?

These rules contain the definitions used throughout the Emergency Medical Services chapters of rules adopted by the Department.

What is the legal authority for the agency to promulgate this rule?

This rule implements the following statute passed by the Idaho Legislature:

Public Assistance and Welfare -

- [Section 56-1023, Idaho Code](#) – Department of Health and Welfare: Rules

Where can I find information on Administrative Appeals?

Administrative appeals and contested cases are governed by the provisions of IDAPA 16.05.03, “Contested Case Proceedings and Declaratory Rulings.”

How do I request public records?

Unless exempted, all public records are subject to disclosure by the Department that will comply with Title 74, Chapter 1, Idaho Code, upon requests. Confidential information may be restricted by state or federal law, federal regulation, and IDAPA 16.05.01, “Use and Disclosure of Department Records.”

Who do I contact for more information on this rule?

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IDAPA 16 – DEPARTMENT OF HEALTH AND WELFARE

16.01.02 – EMERGENCY MEDICAL SERVICES (EMS) – RULE DEFINITIONS

000. LEGAL AUTHORITY.

The Idaho Board of Health and Welfare is authorized under Section 56-1023, Idaho Code, to adopt rules and standards concerning the administration of the Idaho Emergency Medical Services Act, Sections 56-1011 through 56-1023, Idaho Code. The Director is authorized under Section 56-1003, Idaho Code, to supervise and administer an emergency medical services program. (3-17-22)

001. TITLE AND SCOPE.

01. Title. These rules are titled IDAPA 16.01.02, “Emergency Medical Services (EMS) – Rule Definitions.” (3-17-22)

02. Scope. These rules contain the definitions used throughout the Emergency Medical Services chapters of rules adopted by the Department. Those chapters include: (3-17-22)

a. IDAPA 16.01.01, “Emergency Medical Services (EMS) -- Advisory Committee (EMSAC)”; (3-17-22)

b. IDAPA 16.01.03, “Emergency Medical Services (EMS) -- Agency Licensing Requirements”; (3-17-22)

c. IDAPA 16.01.05, “Emergency Medical Services (EMS) -- Education, Instructor, and Examination Requirements”; (3-17-22)

d. IDAPA 16.01.06, “Emergency Medical Services (EMS) -- Data Collection and Submission Requirements”; (3-17-22)

e. IDAPA 16.01.07, “Emergency Medical Services (EMS) -- Personnel Licensing Requirements”; and (3-17-22)

f. IDAPA 16.01.12, “Emergency Medical Services (EMS) -- Complaints, Investigations and Disciplinary Actions.” (3-17-22)

002. -- 009. (RESERVED)

010. DEFINITIONS AND ABBREVIATIONS A THROUGH B.

For the purposes of the Emergency Medical Services (EMS) chapters of rules, the following definitions apply: (3-17-22)

01. Advanced Emergency Medical Technician (AEMT). An AEMT is a person who: (3-17-22)

a. Has met the qualifications for licensure under Sections 56-1011 through 56-1023, Idaho Code, and IDAPA 16.01.07, “Emergency Medical Services (EMS) - Personnel Licensing Requirements”; (3-17-22)

b. Is licensed by the Department under Sections 56-1011 through 56-1023, Idaho Code; (3-17-22)

c. Carries out the practice of emergency medical care within the scope of practice for AEMT determined by the Idaho Emergency Medical Services Physician Commission (EMSPC), under IDAPA 16.02.02, “Idaho Emergency Medical Services (EMS) Physician Commission”; and (3-17-22)

d. Practices under the supervision of a physician licensed in Idaho. (3-17-22)

02. Advanced Life Support (ALS). The provision of medical care, medication administration and treatment with medical devices that correspond to the knowledge and skill objectives in the Paramedic curriculum currently approved by the State Health Officer and within the scope of practice defined in IDAPA 16.02.02, “Idaho Emergency Medical Services (EMS) Physician Commission,” by persons licensed as Paramedics by the Department. (3-17-22)

- 03. Advanced Practice Registered Nurse.** A person who meets all the applicable requirements and is licensed to practice as an Advanced Practice Registered Nurse under Sections 54-1401 through 54-1418, Idaho Code. (3-17-22)
- 04. Advertise.** Communication of information to the public, institutions, or to any person concerned, by any oral, written, graphic means including handbills, newspapers, television, radio, telephone directories, billboards, or electronic communication methods. (3-17-22)
- 05. Affiliation.** The formal association that exists between an agency and those licensed personnel who appear on the agency's roster, which includes active participation, collaboration, and involvement. Affiliation can be demonstrated by the credentialing of licensed personnel by the agency medical director. (3-17-22)
- 06. Affiliating EMS Agency.** The licensed EMS agency, or agencies, under which licensed personnel are authorized to provide patient care. (3-17-22)
- 07. Air Ambulance.** Any privately or publicly owned fixed wing aircraft or rotary wing aircraft used for, or intended to be used for, the transportation of persons experiencing physiological or psychological illness or injury who may need medical attention during transport. This may include dual or multipurpose vehicles that otherwise comply with Sections 56-1011 through 56-1023, Idaho Code, and specifications established in IDAPA 16.01.03, "Emergency Medical Services (EMS) - Agency Licensing Requirements." (3-17-22)
- 08. Air Medical Agency.** An agency licensed by the Department that responds to requests for patient care and transportation from hospitals and EMS agencies using a fixed wing aircraft or rotary wing aircraft. (3-17-22)
- 09. Air Medical.** A service type available to a licensed air medical EMS agency that meets the requirements in IDAPA 16.01.03, "Emergency Medical Services (EMS) - Agency Licensing Requirements." (3-17-22)
- 10. Air Medical Response.** The deployment of an aircraft licensed as an air ambulance to an emergency scene intended for the purpose of patient treatment and transportation. (3-17-22)
- 11. Air Medical Support.** A service type available to a licensed air medical EMS agency that meets the requirements in IDAPA 16.01.03, "Emergency Medical Services (EMS) - Agency Licensing Requirements." (3-17-22)
- 12. Ambulance.** Any privately or publicly owned motor vehicle, or nautical vessel, used for, or intended to be used for, the transportation of sick or injured persons who may need medical attention during transport. This may include dual or multipurpose vehicles that otherwise comply with Sections 56-1011 through 56-1023, Idaho Code, and specifications established in IDAPA 16.01.03, "Emergency Medical Services (EMS) - Agency Licensing Requirements." (3-17-22)
- 13. Ambulance-Based Clinicians.** Licensed Registered Nurses and Advanced Practice Registered Nurses who are currently licensed under Sections 54-1401 through 54-1418, Idaho Code, and Physician Assistants who are currently licensed under Sections 54-1801 through 54-1841, Idaho Code. (3-17-22)
- 14. Ambulance Agency.** An agency licensed by the Department under Sections 56-1011 through 56-1023, Idaho Code, and IDAPA 16.01.03, "Emergency Medical Services (EMS) - Agency Licensing Requirements," operated with the intent to provide personnel and equipment for medical treatment at an emergency scene, during transportation or during transfer of persons experiencing physiological or psychological illness or injury who may need medical attention during transport. (3-17-22)
- 15. Ambulance Certification.** Designation issued by the EMS Bureau to a licensed EMR indicating that the EMR has successfully completed ambulance certification training, examination, and credentialing as required by the EMS Bureau. The ambulance certification allows a licensed EMR to serve as the sole patient care provider in an ambulance during transport or transfer. (3-17-22)

16. Applicant. Any organization that is requesting an agency license under Sections 56-1011 through 56-1023, Idaho Code, and IDAPA 16.01.03, “Emergency Medical Services (EMS) - Agency Licensing Requirements,” including the following: (3-17-22)

- a.** An organization seeking a new license; (3-17-22)
- b.** An existing agency that intends to: (3-17-22)
 - i.** Change the level of licensed personnel it utilizes; (3-17-22)
 - ii.** Change its geographic coverage area (except by agency annexation); or (3-17-22)
 - iii.** Begin or discontinue providing patient transport services. (3-17-22)

17. Assessment. The evaluation of a patient by EMS licensed personnel intending to provide treatment or transportation to that patient. (3-17-22)

18. Basic Life Support (BLS). The provision of medical care, medication administration, and treatment with medical devices that correspond to the knowledge and skill objectives in the EMR or EMT curriculum currently approved by the State Health Officer and within scope of practice defined in IDAPA 16.02.02, “Idaho Emergency Medical Services (EMS) Physician Commission,” by persons licensed as EMRs or EMTs by the Department. (3-17-22)

19. Board. The Idaho Board of Health and Welfare. (3-17-22)

011. DEFINITIONS AND ABBREVIATIONS C THROUGH E.

For the purposes of the Emergency Medical Services (EMS) chapters of rules, the following definitions apply: (3-17-22)

01. Call Volume. The number of requests for service that an agency either anticipated or responded to during a designated period of time. (3-17-22)

02. Candidate. Any individual who is requesting an EMS personnel license under Sections 56-1011 through 56-1023, Idaho Code, IDAPA 16.01.07, “Emergency Medical Services (EMS) - Personnel Licensing Requirements.” (3-17-22)

03. Certificate of Eligibility. Documentation that an individual is eligible for affiliation with an EMS agency, having satisfied all requirements for an EMS Personnel Licensure except for affiliation, but is not licensed to practice. (3-17-22)

04. Certification. A credential issued by a designated certification body for a specified period of time indicating that minimum standards have been met. (3-17-22)

05. Certified EMS Instructor. An individual approved by the Department, who has met the requirements in IDAPA 16.01.05, “Emergency Medical Services (EMS) -- Education, Instructor, and Examination Requirements,” to provide EMS education and training. (3-17-22)

06. CoAEMSP. Committee on Accreditation of Educational Programs for the Emergency Medical Services Professions. (3-17-22)

07. Cognitive Exam. Computer-based exam to demonstrate knowledge learned during an EMS education program. (3-17-22)

08. Compensated Volunteer. An individual who performs a service without promise, expectation, or receipt of compensation other than payment of expenses, reasonable benefits or a nominal fee to perform such services. This individual cannot be a part-time or full-time employee of the same organization performing the same services as a volunteer and employee. (3-17-22)

- 09. Conflict of Interest.** A situation in which a decision by personnel acting in their official capacity is influenced by or may be a benefit to their personal interests. (3-17-22)
- 10. Consolidated Emergency Communications System.** Facilities, equipment, and dispatching services directly related to establishing, maintaining, or enhancing a 911 emergency communications service defined in Section 31-4802, Idaho Code. (3-17-22)
- 11. Core Content.** Set of educational goals, explicitly taught (and not taught), focused on making sure that all students involved learn certain material tied to a specific educational topic and defines the entire domain of out-of-hospital practice and identifies the universal body of knowledge and skills for emergency medical services providers who do not function as independent practitioners. (3-17-22)
- 12. Course.** The specific portions of an education program that delineate the beginning and the end of an individual's EMS education. A course is also referred to as a "section" on the NREMT website. (3-17-22)
- 13. Course Physician.** A physician charged with reviewing and approving both the clinical and didactic content of a course. (3-17-22)
- 14. Credentialing.** The local process by which licensed EMS personnel are authorized to provide medical care in the out-of-hospital, hospital, and medical clinic setting, including the determination of a local scope of practice. (3-17-22)
- 15. Credentialed EMS Personnel.** Individuals who are authorized to provide medical care by the EMS medical director, hospital supervising physician, or medical clinic supervising physician. (3-17-22)
- 16. Critical Care.** The treatment of a patient with continuous care, monitoring, medication, or procedures requiring knowledge or skills not contained within the Paramedic curriculum approved by the State Health Officer. Interventions provided by Paramedics are governed by the scope of practice defined in IDAPA 16.02.02, "Idaho Emergency Medical Services (EMS) Physician Commission." (3-17-22)
- 17. Critical Care Agency.** An ambulance or air medical EMS agency that advertises and provides all of the skills and interventions defined as critical care in IDAPA 16.02.02, "Idaho Emergency Medical Services (EMS) Physician Commission." (3-17-22)
- 18. Department.** The Idaho Department of Health and Welfare. (3-17-22)
- 19. Director.** The Director of the Idaho Department of Health and Welfare or their designee. (3-17-22)
- 20. Division.** The Division of Public Health, Idaho Department of Health and Welfare. (3-17-22)
- 21. Emergency.** A medical condition, the onset of which is sudden, that manifests itself by symptoms of sufficient severity, including severe pain, that a prudent layperson, who possesses an average knowledge of health and medicine, could reasonably expect the absence of immediate medical attention to result in placing the person's health in serious jeopardy, or in causing serious impairments of bodily function or serious dysfunction of any bodily organ or part. (3-17-22)
- 22. Emergency Medical Care.** The care provided to a person suffering from a medical condition, the onset of which is sudden, that manifests itself by symptoms of sufficient severity, including severe pain, that a prudent layperson, who possesses an average knowledge of health and medicine, could reasonably expect the absence of immediate medical attention to result in placing the person's health in serious jeopardy, or in causing serious impairments of bodily function or serious dysfunction of any bodily organ or part. (3-17-22)
- 23. Emergency Medical Responder (EMR).** An EMR is a person who: (3-17-22)
- a.** Has met the qualifications for licensure in Sections 56-1011 through 56-1023, Idaho Code, and IDAPA 16.01.07, "Emergency Medical Services - Personnel Licensing Requirements"; (3-17-22)

- b.** Is licensed by the Department under Sections 56-1011 through 56-1023, Idaho Code; (3-17-22)
- c.** Carries out the practice of emergency medical care within the scope of practice for EMR determined by the Idaho Emergency Medical Services Physician Commission (EMSPC), under IDAPA 16.02.02, “Emergency Medical Services (EMS) Physician Commission”; and (3-17-22)
- d.** Practices under the supervision of a physician licensed in Idaho. (3-17-22)
- 24. Emergency Medical Services (EMS).** Under Section 56-1012(16), Idaho Code, emergency medical services or EMS is aid rendered by an individual or group of individuals who do the following: (3-17-22)
- a.** Respond to a perceived need for medical care in order to prevent loss of life, aggravation of physiological or psychological illness, or injury; (3-17-22)
- b.** Are prepared to provide interventions that are within the scope of practice as defined by the Idaho Emergency Medical Services Physician Commission (EMSPC), under IDAPA 16.02.02, “Rules of the Idaho Emergency Medical Services (EMS) Physician Commission”; (3-17-22)
- c.** Use an alerting mechanism to initiate a response to requests for medical care; and (3-17-22)
- d.** Offer, advertise, or attempt to respond as described in Subsection 011.24.a. through 011.24.c. of this rule. (3-17-22)
- 25. Emergency Medical Services Advisory Committee (EMSAC).** The statewide advisory board of the Department as described in IDAPA 16.01.01, “Emergency Medical Services (EMS) - Advisory Committee (EMSAC).” EMSAC members are appointed by the Director of the Idaho Department of Health and Welfare to provide counsel to the Department on administering the EMS Act. (3-17-22)
- 26. Emergency Medical Technician (EMT).** An EMT is a person who: (3-17-22)
- a.** Has met the qualifications for licensure in Sections 56-1011 through 56-1023, Idaho Code, and IDAPA 16.01.07, “Emergency Medical Services - Personnel Licensing Requirements”; (3-17-22)
- b.** Is licensed by the EMS Bureau under Sections 56-1011 through 56-1023, Idaho Code; (3-17-22)
- c.** Carries out the practice of emergency medical care within the scope of practice for EMT determined by the Idaho Emergency Medical Services Physician Commission (EMSPC), under IDAPA 16.02.02, “Idaho Emergency Medical Services (EMS) Physician Commission”; and (3-17-22)
- d.** Practices under the supervision of a physician licensed in Idaho. (3-17-22)
- 27. Emergency Scene.** Any setting outside of a hospital, with the exception of the inter-facility transfer, in which the provision of EMS may take place. (3-17-22)
- 28. EMS Agency.** Any organization licensed by the Department under Sections 56-1011 through 56-1023, Idaho Code, and IDAPA 16.01.03, “Emergency Medical Services (EMS) - Agency Licensing Requirements,” that operates an air medical service, ambulance service, or non-transport service. (3-17-22)
- 29. EMS Bureau.** The Bureau of Emergency Medical Services (EMS) & Preparedness of the Idaho Department of Health and Welfare. (3-17-22)
- 30. EMS Education Program.** The institution or agency holding an EMS education course. (3-17-22)
- 31. EMS Education Program Director.** The individual responsible for an EMS educational program or programs. (3-17-22)

32. EMS Education Program Objectives. The measurable outcome used by the program to determine student competencies. (3-17-22)

33. EMS Medical Director. A physician who supervises the medical activities of licensed personnel affiliated with an EMS agency. (3-17-22)

34. EMS Physician Commission (EMSPC). The Idaho Emergency Medical Services Physician Commission created under Section 56-1013A, Idaho Code, also referred to as “the Commission.” (3-17-22)

35. EMS Response. A response to a request for assistance that would involve the medical evaluation or treatment of a patient, or both. (3-17-22)

012. DEFINITIONS AND ABBREVIATIONS F THROUGH N.

For the purposes of the Emergency Medical Services (EMS) chapters of rules, the following definitions apply: (3-17-22)

01. Formative Evaluation. Assessment, including diagnostic testing, is a range of formal and informal assessment procedures employed by teachers during the learning process. (3-17-22)

02. Full-Time Paid Personnel. Personnel who perform a service with the promise, expectation, or receipt of compensation for performing such services. Full-time personnel differ from part-time personnel in that full-time personnel work a more regular schedule and typically work more than thirty-five (35) hours per week. (3-17-22)

03. Glasgow Coma Score (GCS). A scale used to determine a patient's level of consciousness. It is a rating from three (3) to fifteen (15) of the patient's ability to open their eyes, respond verbally, and move normally. The GCS is used primarily during the examination of patients with trauma or stroke. (3-17-22)

04. Ground Transport Time. The total elapsed time calculated from departure of the ambulance from the scene to arrival of the ambulance at the patient destination. (3-17-22)

05. Hospital. A facility in Idaho licensed under Sections 39-1301 through 39-1314, Idaho Code, and defined in Section 39-1301(a)(1), Idaho Code. (3-17-22)

06. Instructor. Person who assists a student in the learning process and meets the requirements to obtain instructor certification. (3-17-22)

07. Instructor Certification. A credential issued to an individual by the Department for a specified period of time indicating that minimum standards for providing EMS instruction under IDAPA 16.01.05, “Emergency Medical Services (EMS) -- Education, Instructor, and Examination Requirements,” have been met. (3-17-22)

08. Intermediate Life Support (ILS). The provision of medical care, medication administration, and treatment with medical devices that correspond to the knowledge and skill objectives in the AEMT curriculum currently approved by the State Health Officer and within the scope of practice defined in IDAPA 16.02.02, “Idaho Emergency Medical Services (EMS) Physician Commission,” by persons licensed as AEMTs by the Department. (3-17-22)

09. Investigation. Research of the facts concerning a complaint or issue of non-compliance that may include performing or obtaining interviews, inspections, document review, detailed subject history, phone calls, witness statements, other evidence, and collaboration with other jurisdictions of authority. (3-17-22)

10. License. A document issued by the Department to an agency or individual authorizing specified activities and conditions as described under Sections 56-1011 through 56-1023, Idaho Code. (3-17-22)

11. Licensed Personnel. Those individuals who are licensed by the Department as Emergency Medical Responders (EMR), Emergency Medical Technicians (EMT), Advanced Emergency Medical Technicians (AEMT), and Paramedics. (3-17-22)

12. Licensed Professional Nurse. A person who meets all the applicable requirements and is licensed to practice as a Licensed Professional Nurse under Sections 54-1401 through 54-1418, Idaho Code. (3-17-22)

13. Local Incident Management System. The local system of interagency communications, command, and control established to manage emergencies or demonstrate compliance with the National Incident Management System. (3-17-22)

14. Medical Supervision Plan. The written document describing the provisions for medical supervision of licensed EMS personnel. (3-17-22)

15. National Emergency Medical Services Information System (NEMSIS). NEMSIS is the national repository used to store national EMS data. NEMSIS sets the uniform data conventions and structure for the Data Dictionary. NEMSIS collects and provides aggregate data available for analysis and research through its technical assistance center accessed at <http://www.nemsis.org>. (3-17-22)

16. National Registry of Emergency Medical Technicians (NREMT). An independent, non-governmental, not for profit organization that prepares validated examinations for the state's use in evaluating candidates for licensure. (3-17-22)

17. Non-transport Agency. An agency licensed by the Department, operated with the intent to provide personnel or equipment for medical stabilization at an emergency scene, but not intended to be the service that will actually transport sick or injured persons. (3-17-22)

18. Non-transport Vehicle. Any vehicle operated by an agency with the intent to provide personnel or equipment for medical stabilization at an emergency scene, but not intended as the vehicle that will actually transport sick or injured persons. (3-17-22)

19. Nurse Practitioner. An Advanced Practice Registered Nurse, licensed in the category of Nurse Practitioner, as defined in IDAPA 24.34.01, "Rules of the Idaho Board of Nursing." (3-17-22)

013. DEFINITIONS AND ABBREVIATIONS O THROUGH Z.

For the purposes of the Emergency Medical Services (EMS) chapters of rules, the following definitions apply: (3-17-22)

01. Optional Module. Optional modules (OMs) are skills identified by the EMS Physician Commission that exceed the floor level Scope of Practice for EMS personnel and may be adopted by the agency medical director. (3-17-22)

02. Out-of-Hospital. Any setting outside of a hospital, including inter-facility transfers, in which the provision of EMS may take place. (3-17-22)

03. Paramedic. A paramedic is a person who: (3-17-22)

a. Has met the qualifications for licensure in Sections 56-1011 through 56-1023, Idaho Code, and IDAPA 16.01.07, "Emergency Medical Services - Personnel Licensing Requirements"; (3-17-22)

b. Is licensed by the EMS Bureau under Sections 56-1011 through 56-1023, Idaho Code; (3-17-22)

c. Carries out the practice of emergency medical care within the scope of practice for paramedic determined by the Idaho Emergency Medical Services Physician Commission (EMSPC), under IDAPA 16.02.02, "Idaho Emergency Medical Services (EMS) Physician Commission"; and (3-17-22)

d. Practices under the supervision of a physician licensed in Idaho. (3-17-22)

04. Paramedicine. Providing emergency care to sick and injured patients at the advanced life support (ALS) level with defined roles and responsibilities to be credentialed at the Paramedic level. (3-17-22)

- 05. Part-Time Paid Personnel.** Personnel who perform a service with the promise, expectation, or receipt of compensation for performing such services. Part-time personnel differ from the full-time personnel in that the part-time personnel typically work an irregular schedule and work less than thirty-five (35) hours per week. (3-17-22)
- 06. Patient.** A sick, injured, incapacitated, or helpless person who is under medical care or treatment. (3-17-22)
- 07. Patient Assessment.** The evaluation of a patient by EMS licensed personnel intending to provide treatment or transportation to that patient. (3-17-22)
- 08. Patient Care.** The performance of acts or procedures under emergency conditions in responding to a perceived individual need for immediate care in order to prevent loss of life, aggravation of physiological or psychological illness, or injury. (3-17-22)
- 09. Patient Movement.** The relatively short distance transportation of a patient from an off-highway emergency scene to a rendezvous with an ambulance or air ambulance. (3-17-22)
- 10. Patient Transport.** The transportation of a patient by ambulance or air ambulance from a rendezvous or emergency scene to a medical care facility. (3-17-22)
- 11. Physician.** A person who holds a current active license in accordance with Section 54-1803, Idaho Code, issued by the State Board of Medicine to practice medicine and surgery, osteopathic medicine and surgery, or osteopathic medicine in Idaho and is in good standing with no restrictions upon, or actions taken against, their license. (3-17-22)
- 12. Physician Assistant.** A person who meets all the applicable requirements and is licensed to practice as a licensed physician assistant under Title 54, Chapter 18, Idaho Code. (3-17-22)
- 13. Planned Deployment.** The deliberate, planned placement of EMS personnel outside of an affiliating agency's deployment model declared on the application under which the agency is currently licensed. (3-17-22)
- 14. Prehospital.** A setting where emergency medical care is provided prior to or during transport to a hospital. (3-17-22)
- 15. Psychomotor Exam.** Practical demonstration of skills learned during an EMS education course. (3-17-22)
- 16. REPLICIA.** The Recognition of EMS Personnel Licensure Interstate Compact known as REPLICIA that allows recognition of EMS personnel licensed in other jurisdictions that have enacted the compact to have personnel licenses reciprocated in the state of Idaho. (3-17-22)
- 17. Response Time.** The total time elapsed from when the agency receives a call for service to when the agency arrives and is available at the scene. (3-17-22)
- 18. Seasonal.** An agency that is active and operational only during a period of time each year that corresponds to the seasonal activity that the agency supports. (3-17-22)
- 19. Skills Proficiency.** The process overseen by an EMS agency medical director to verify competency in psychomotor skills. (3-17-22)
- 20. State Health Officer.** The Administrator of the Division of Public Health. (3-17-22)
- 21. Summative Evaluation.** End of topic or end of course evaluation that covers both didactic and practical skills application. (3-17-22)

- 22. Supervision.** The medical direction by a licensed physician of activities provided by licensed personnel affiliated with a licensed ambulance, air medical, or non-transport service, including: (3-17-22)
- a.** Establishing standing orders and protocols; (3-17-22)
 - b.** Reviewing performance of licensed personnel; (3-17-22)
 - c.** Providing instructions for patient care via radio or telephone; and (3-17-22)
 - d.** Other oversight. (3-17-22)
- 23. Third Service.** A public EMS agency that is neither law-enforcement nor fire-department based. (3-17-22)
- 24. Transfer.** The transportation of a patient from one (1) medical care facility to another. (3-17-22)
- 25. Uncompensated Volunteer.** An individual who performs a service without promise, expectation, or receipt of any compensation for the services rendered. An uncompensated volunteer cannot be a part-time or full-time employee of the same organization performing the same services as a volunteer and employee. (3-17-22)
- 014. -- 999. (RESERVED)**