

Table of Contents

02.04.09 - Rules Governing Milk and Cream Procurement and Testing

000. Legal Authority.	2
001. Title And Scope.	2
002. Written Interpretations.	2
003. Administrative Appeals.	2
004. Incorporation By Reference.	2
005. Address, Office Hours, Telephone, And Fax Numbers.	2
006. Idaho Public Records Act.	2
007. Abbreviations.	2
008. Definitions.	2
009. -- 049. (Reserved)	4
050. Regulatory Compliance.	4
051. Laboratory Licensing Requirements.	4
052. -- 099. (Reserved)	4
100. Official Laboratories - Responsibilities And Operating Procedures.	4
101. Third Party Laboratories.	4
102. - 109. (Reserved)	4
110. Milk Component Testing Devices.	4
111. Calibration Of Milk Component Testing Devices.	5
112 - 119. (Reserved)	5
120. Sample Integrity.	5
121. Daily Performance Checks.	5
122. -- 129. (Reserved)	6
130. Accuracy Checks.	6
131. -- 139. (Reserved)	7
140. Abnormal Tests.	7
141. -- 199. (Reserved)	7
200. Detailed Pricing Description.	7
201. -- 299. (Reserved)	7
301. Regulatory Compliance - Inspections And Records Review.	8
302. Regulatory Samples.	8
303. License Suspension And Revocation Based On Regulatory Samples.	8
304. -- 349. (Reserved)	9
350. Record Keeping.	9
351. -- 399. (Reserved)	10
400. Enforcement.	10
401. -- 999. (Reserved)	10

**IDAPA 02
TITLE 04
CHAPTER 09**

02.04.09 - RULES GOVERNING MILK AND CREAM PROCUREMENT AND TESTING

000. LEGAL AUTHORITY.

This chapter is adopted under the legal authority of Title 37, Chapter 5, Idaho Code. (3-21-12)

001. TITLE AND SCOPE.

01. Title. The title of this chapter is IDAPA 02.04.09, "Rules Governing Milk and Cream Procurement and Testing." (3-21-12)

02. Scope. These rules shall govern the standards, procedures, and equipment for the analysis of milk components when analysis of milk components and quality parameters is used as a basis of payment. The official citation of this Chapter is IDAPA 02.04.09.000 et seq. For example, this section's citation is IDAPA 02.04.09.001. (3-21-12)

002. WRITTEN INTERPRETATIONS.

There are no written interpretations of this rule. (3-21-12)

003. ADMINISTRATIVE APPEALS.

Hearing and appeal rights are set forth in Title 67, Chapter 52, Idaho Code. There is no provision for administrative appeal before the Department of Agriculture under these rules. (3-21-12)

004. INCORPORATION BY REFERENCE.

These rules do not incorporate any material by reference. (3-21-12)

005. ADDRESS, OFFICE HOURS, TELEPHONE, AND FAX NUMBERS.

01. Physical Address. The central office of the Idaho State Department of Agriculture is located at 2270 Old Penitentiary Road, Boise, Idaho 83712-0790. (3-21-12)

02. Office Hours. Office hours are 8 a.m. to 5 p.m., Mountain Time, Monday through Friday, except holidays designated by the state of Idaho. (3-21-12)

03. Mailing Address. The mailing address for the central office is Idaho State Department of Agriculture, P.O. Box 790, Boise, Idaho 83701. (3-21-12)

04. Telephone Number. The telephone number of the central office is (208) 332-8500. (3-21-12)

05. Fax Number. The fax number of the central office is (208) 334-2170. (3-21-12)

006. IDAHO PUBLIC RECORDS ACT.

These rules are public records and are available for inspection and copying at the Idaho State Department of Agriculture central office. (3-21-12)

007. ABBREVIATIONS.

There are no abbreviations in this chapter. (3-21-12)

008. DEFINITIONS.

The following definitions shall apply in the interpretation and the enforcement of this chapter: (3-21-12)

01. Abnormal Test. A test result from a producer sample that is dissimilar from recent producer milk component or quality parameter testing results; an anomaly. (3-21-12)

02. Accuracy Check. A test made at the beginning of each testing session and once per hour thereafter

- to determine the continued accuracy of the testing device. (3-21-12)
- 03. Approved Testing Methods.** Methods approved by the director for testing milk or cream components and quality parameters when those components and parameters are used as a basis of payment. (3-21-12)
- 04. Calibration.** The settings established on a testing device that will result in an average number of results that are within tolerance. (3-21-12)
- 05. Control Samples.** Milk samples used to determine or set the calibration of the testing device. (3-21-12)
- 06. Component Testing.** An analysis of milk or cream constituents including milkfat, protein, lactose or solids-nonfat, which is used as a basis of payment. (3-21-12)
- 07. Department.** The Idaho State Department of Agriculture. (3-21-12)
- 08. Director.** The Director of the Idaho State Department of Agriculture or his designee. (3-21-12)
- 09. Detailed Pricing Description.** The method used by the purchaser of milk or cream as the criteria for determining the price paid. (3-21-12)
- 10. Milk Component or Component.** A unique compound within milk whose relative mass within the milk may be used to determine the payment to producers. Component parts of milk include milkfat, protein, lactose, solids-nonfat, other solids, and total solids. (3-21-12)
- 11. Official Laboratory.** A facility, licensed by the department, that tests milk or cream components or quality parameters for the purpose of determining the value of the product when sold or purchased by producers or processors. (3-21-12)
- 12. Outlier.** A regulatory sample result that appears to deviate markedly from other members of the sample set in which it occurs. (3-21-12)
- 13. Pay Records.** Signed written or printed records, which itemize milk volume, milk component and quality parameters used as payment to a producer or other processor. (3-21-12)
- 14. Performance Error.** The difference between the known percentage content of each milk component in the control sample, as determined by the sample provider, and the percentage content as measured by the testing device. (3-21-12)
- 15. Person.** An individual, association, partnership, firm, joint stock company, private company, or legal entity, which is recognized by law as the subject of rights and duties. (3-21-12)
- 16. Producer.** A dairy farm permitted by the department to sell milk for human consumption. (3-21-12)
- 17. Processor.** A creamery, milk plant, shipping or cream buying station, milk condensing plant, cheese factory, mix making plant, ice cream factory, reprocessing plant, casein plant, powdered milk plant, or factory of milk products, or other person receiving or purchasing milk or cream in bulk other than a retail vendor of milk on the basis of volume, milk components, or milk quality. (3-21-12)
- 18. Quality Parameter.** The quality of milk or cream as determined by the bacteria/plate count method, somatic cell count, temperature, drug residues or other parameters as approved by the department. (3-21-12)
- 19. Testing Device.** The equipment used to determine the percentage of milk or cream components. (3-21-12)
- 20. Tolerance.** The allowable plus and allowable minus variances from zero (0) when conducting

component testing. For purposes of this rule, the variances shall be within plus or minus forty-four one-thousandths percent (.044%) for milkfat or protein and within plus or minus eighty-four one-thousandths percent (.084%) for total solids or solids-nonfat, except that regulatory sample tolerances are those set forth in Section 302 of this rule.

(3-21-12)

009. -- 049. (RESERVED)

050. REGULATORY COMPLIANCE.

All milk and cream produced, purchased or sold in the state of Idaho at a price based upon or determined by the milkfat, protein, lactose, solids-nonfat, somatic cell counts, or other quality parameters, shall comply with the requirements in these rules.

(3-21-12)

051. LABORATORY LICENSING REQUIREMENTS.

01. License Required. All laboratories that test milk or cream components and quality parameters for a basis of payment must be licensed by the department as an official laboratory.

(3-21-12)

02. License Application. A laboratory must apply for a license on a form prescribed by the department. The laboratory must identify (on the application form) the names of all persons who will test milk or cream components and quality parameters.

(3-21-12)

03. License Fee. The license fee is twenty-five dollars (\$25).

(3-21-12)

04. License Term. The official laboratory license is valid for three (3) calendar years after issuance by the department, unless otherwise suspended or revoked in accordance with these rules. The license expires on December 31 of the third year.

(3-21-12)

052. -- 099. (RESERVED)

100. OFFICIAL LABORATORIES - RESPONSIBILITIES AND OPERATING PROCEDURES.

01. Competency in Testing. Official laboratories are responsible for ensuring that employees who operate testing devices are competent to operate the devices, and for conducting testing according to these rules.

(3-21-12)

02. Facility Requirements. The areas in official laboratories where component or quality parameter testing is conducted shall be well lighted, kept clean, appropriately ventilated and sufficient in size to provide for accurate testing. Laboratories that are certified under the Grade A program set forth in IDAPA 02.04.08.000 et seq., "Rules Governing Grade A Milk and Milk Products," are deemed to satisfy the facility requirements for an official laboratory.

(3-21-12)

03. Operating Procedures. An official laboratory shall establish and follow written standard operating procedures consistent with the recommended procedures for operation and maintenance set forth by the manufacturer of the testing device.

(3-21-12)

101. THIRD PARTY LABORATORIES.

Procurers of milk who use official laboratories other than one owned or operated by the procurer are not responsible for that laboratory's failure to comply with these rules.

(3-21-12)

102. - 109. (RESERVED)

110. MILK COMPONENT TESTING DEVICES.

If an automated testing device is used to perform a milk component test for any milk component, that device must be calibrated and regularly checked to ensure that it accurately tests for that milk component.

(3-21-12)

01. Calibration and Checks. Calibration and checks must include the utilization of calibration samples, performance checks and accuracy checks.

(3-21-12)

02. Calibration Standards. Calibration may be done either in accordance with the standards set forth by the manufacturer of the testing device, or as set forth in Sections 110, 111 and 130 of this rule. (3-21-12)

03. Calibration Record Keeping. In either case, the official laboratory must be able to demonstrate, through records kept in accordance with Section 350, that calibration and checks have been performed in accordance with these rules, and that the testing device produces test results within the tolerances established in these rules. (3-21-12)

111. CALIBRATION OF MILK COMPONENT TESTING DEVICES.

All testing devices shall be calibrated according to the protocols set by the testing device manufacturer, or as set forth in this Section. (3-21-12)

01. Calibration Frequency. A milk component testing device shall be calibrated whenever the mean difference on a daily performance check under Section 121 herein exceeds plus or minus forty-four thousandths percent (.044%) for milkfat or protein, or eighty-four thousandths percent (.084%) for total solids or solids-nonfat. (3-21-12)

02. Calibration Samples. A set of calibration samples may consist of commercially available samples or samples made by the official laboratory. A set of calibration samples must consist of at least nine (9) individual samples, each of which: (3-21-12)

- a.** Cannot be more than twenty-one (21) days old; (3-21-12)
- b.** Must be a fresh milk sample preserved with bronopol (2-bromo-2-nitro-1, 3-propanediol) or another approved preservative. Preservative methods, formulations and concentrations must be approved by the department. (3-21-12)
- c.** Must have a known percentage content of each relevant milk component, determined by the sample provider. (3-21-12)
- d.** Must meet the requirements of Section 120 of this rule. (3-21-12)

03. Calibration Procedure. To calibrate a testing device, the official laboratory must use the device to test a set of calibration samples. The testing device shall be adjusted, as necessary, to satisfy each of the following requirements: (3-21-12)

- a.** The performance error on each calibration sample shall be as near as practicable to zero (0). (3-21-12)
- b.** The mean difference for the entire set of calibration samples shall be as near as practicable to zero (0), and shall not exceed plus or minus forty-four thousandths percent (.044%) for milkfat or protein, or eighty-four thousandths percent (.084%) for total solids or solids-nonfat. The mean difference is the sum of the performance errors for the individual calibration samples, divided by the number of samples in the set. (3-21-12)
- c.** The standard deviation of test results, calculated for the set of calibration samples shall not exceed forty-four thousandths percent (.044%) for milkfat or protein, or eighty-four thousandths percent (.084%) for total solids or solids-nonfat. (3-21-12)

112 - 119. (RESERVED)

120. SAMPLE INTEGRITY.

Milk or cream samples must be handled, stored, and shipped in a manner that maintains the integrity of the samples. Samples must be maintained in a temperature range of thirty-three degrees (33°) to forty-five degrees (45°) Fahrenheit. (3-21-12)

121. DAILY PERFORMANCE CHECKS.

All testing devices must be subjected to a daily performance check before each day's testing, in accordance with the standards set by the testing device manufacturer, or as set forth in this Section. (3-21-12)

01. Daily Performance Check Samples. (3-21-12)

a. Source. A set of daily performance check samples must be obtained from a sample provider approved by the department, or may be made by the official laboratory. (3-21-12)

b. Number. Unless otherwise specified by the manufacturer of the testing device, a minimum of two (2) control milk samples must be analyzed before daily component testing begins. (3-21-12)

c. Requirements. The control samples must comply with the requirements set forth in Sections 103 and 104 of this rule and fall within the component ranges typically found in the samples to be tested. (3-21-12)

02. Procedure. To conduct a daily performance check, the official laboratory must test a set of daily performance check samples. Based on the daily performance check, the official laboratory must do the following: (3-21-12)

a. Determine the performance error of the testing device with respect to each daily performance check sample. The performance error is the difference between the known percentage content of each milk component in that sample, as determined by the sample provider, and the percentage content as measured by the testing device; and (3-21-12)

b. Calculate the mean difference for the set of daily performance check samples. The mean difference is the sum of the performance errors for the individual samples, divided by the number of samples in the set. (3-21-12)

03. Calibration Based On Daily Performance Check. If the mean difference calculated on a daily performance check exceeds plus or minus forty-four thousandths percent (.044%) for milkfat or protein, or eighty-four thousandths percent (.084%) for total solids or solids-nonfat, the testing device shall not be used until it is recalibrated in accordance with Section 111. (3-21-12)

122. -- 129. (RESERVED)

130. ACCURACY CHECKS.

All testing devices shall be subjected to daily and hourly accuracy checks in accordance with the protocols set by the testing device manufacturer, or as set forth in this Section. (3-21-12)

01. Daily Accuracy Check. A daily accuracy check must be conducted for each relevant milk component before each day's testing at the same time that the daily performance check is conducted. The official laboratory must perform ten (10) tests on a reference sample. The reference sample may be a homogenized milk sample prepared by the official laboratory, or it may be a daily performance check sample obtained from an approved sample provider. The ten (10) test results must be averaged, and the average result will be used as a comparison value for the hourly accuracy checks required in Subsection 130.02. (3-21-12)

02. Hourly Accuracy Check. An hourly accuracy check must be conducted for each milk component before each hour's testing for that component. (3-21-12)

a. To conduct an hourly accuracy check, the official laboratory must test the same reference sample used for the daily accuracy check. (3-21-12)

b. For each relevant milk component, the hourly accuracy check result must be compared to the average result obtained on the daily reference check under Subsection 130.01. If an hourly accuracy check result differs from the average result on the daily accuracy check by more than thirty-four thousandths percent (.034%) for milkfat or protein, or sixty-four thousandths percent (.064%) for total solids or solids-nonfat, the testing device shall not be used until the condition causing the difference is found and corrected. (3-21-12)

c. Test results obtained before the device is corrected, and subsequent to the last previous conforming accuracy check, must not be used in determining the amount paid to milk producers. (3-21-12)

131. -- 139. (RESERVED)

140. ABNORMAL TESTS.

Whenever an abnormal test occurs on a producer's sample, that result may not be used as a basis of payment. (3-21-12)

01. Alternate Tests. In the case of an abnormal test, the official laboratory will use an average of the previous three (3) tests from that producer or another department approved method. (3-21-12)

02. Accidents and Sampling Errors. Laboratory accidents or sampling errors on milk or cream to be tested will not be used as official results and the criteria in Subsection 140.01 will be instituted. (3-21-12)

03. Documentation. All abnormal tests must be documented by the person conducting the test. (3-21-12)

141. -- 199. (RESERVED)

200. DETAILED PRICING DESCRIPTION.

On each pay record to the seller, purchasers or procurers of milk or cream must provide the seller with all pricing detail needed to determine the net payment for the product sold. At a minimum, the detail must include the following: (3-21-12)

01. Pricing Method and Pounds Purchased. If more than one (1) pricing method is used, the detail must include the pounds purchased at each method. The pricing method may include: (3-21-12)

a. The value of each component per pound; (3-21-12)

b. The total value of total component pounds; (3-21-12)

c. The yield formula type and value of the end product(s); or (3-21-12)

d. Fixed pricing type. (3-21-12)

02. Total Weight or Volume. If weight is used, it must be expressed by pounds. If volume is used, it must be expressed in U.S. gallons. (3-21-12)

03. Component Information. All relevant component testing averages or pounds of solids for each component. (3-21-12)

04. Bonuses and Deductions. All quality bonuses or deductions and the applicable quality parameters used to calculate the bonuses or deductions. (3-21-12)

05. Hauling Charges. All hauling charges and any applicable surcharges. (3-21-12)

06. Other Deductions. All other payment deductions including check-offs, administrative fees, and laboratory fees. (3-21-12)

07. Other Factors. All other factors affecting net payment. (3-21-12)

08. Availability. Pay records must be made available to the department upon request, and be maintained by the procurer or processor for at least one (1) year. (3-21-12)

201. -- 299. (RESERVED)

301. REGULATORY COMPLIANCE - INSPECTIONS AND RECORDS REVIEW.

The department shall have access at any time to official laboratories to review testing procedures, records, or to conduct other inspections or tests to determine compliance with these rules and Title 37, Chapter 5, Idaho Code. Any time a testing device is being operated to test for milk components or other quality parameters, the department may provide samples to an official laboratory, and require the official laboratory to immediately process those samples in order to ensure compliance with these rules. (3-21-12)

302. REGULATORY SAMPLES.

01. Samples. (3-21-12)

a. The department will provide a minimum of nine (9) samples to an official laboratory, on a bi-weekly basis or at a frequency determined by the department to be necessary to ensure accurate component testing results. (3-21-12)

b. The samples will be obtained from the company or entity that provides calibration samples to the official laboratory, if available. The department may provide regulatory samples from other sources if necessary. (3-21-12)

c. The official laboratory must immediately process the samples, while being observed by a department employee or agent, for those components used by the processor or procurer as a basis of payment. (3-21-12)

d. If the official laboratory is unable to process the samples due to maintenance or mechanical issues, the department employee or agent who is delivering the samples may wait for the testing device to become operable. If the integrity of the regulatory samples is compromised due to the delay, the department may obtain and deliver an additional set of regulatory samples. (3-21-12)

02. Regulatory Sample Results. The regulatory sample results will be compiled by the department and evaluated by the department in rolling groups of thirteen (13) test results. (3-21-12)

03. Outliers. Sample results that have been identified as outliers will not be used in the calculation of tolerance for regulatory test results. (3-21-12)

04. Regulatory Sample Tolerances. Each group of thirteen (13) test results shall be within the following tolerances for those components used as a basis of payment by the processor or procurer: (3-21-12)

a. Plus or minus thirty-three thousandths percent (.033%) for milkfat. (3-21-12)

b. Plus or minus thirty-one thousandths percent (.031%) for protein. (3-21-12)

c. Plus or minus sixty-five thousandths percent (.065%) for solids, other than milkfat or protein. (3-21-12)

303. LICENSE SUSPENSION AND REVOCATION BASED ON REGULATORY SAMPLES.

01. Regulatory Sample Test Result Averages. Whenever two (2) of the last four (4) regulatory sample results exceed the tolerance for milkfat, protein or solids as set forth in Subsection 302.04 of this rule, the department may suspend the official laboratory's license. (3-21-12)

02. Cumulative Regulatory Sample Results. When the department has accumulated a minimum of one thousand (1,000) regulatory sample results from an official laboratory, and the average of those regulatory sample results exceeds zero (0) by more than plus or minus two hundredths percent (.02%) for milkfat or protein, the department may suspend the official laboratory's license. (3-21-12)

03. Review of Records Prior to License Suspension. If an official laboratory's regulatory sample results are out of tolerance pursuant to Section 302.04 of this rule, the department may review the records kept by the

official laboratory pursuant to Section 350 of this rule. If the official laboratory is able to demonstrate through those records that it has performed all calibration and checks required under these rules, and that the results of those calibrations and checks show that the testing device is operating within the tolerances set forth in Sections 110, 111 and 130, the official laboratory may, at the department's discretion, be placed on probation for a period of two (2) weeks. The department will review the most recent thirteen (13) week average following the next regulatory samples, and if that average remains out of tolerance pursuant to Subsection 302.04 of this rule, the department may suspend the official laboratory's license. (3-21-12)

04. License Reinstatement. An official laboratory may seek reinstatement of a suspended license when the official laboratory provides the department written documentation detailing the procedural corrections that have been made to the testing device. The documentation must include a minimum of two (2) weeks of component testing results demonstrating that the testing device has been and will remain in tolerance. Upon receipt of that information, the department may reinstate the official laboratory's license. (3-21-12)

05. License Revocation for Repeated Out of Tolerance Test Results. If the regulatory sample results are repeatedly out of tolerance, the department may initiate steps to revoke the official laboratory's license to conduct component testing for three (3) months or more. (3-21-12)

304. – 349. (RESERVED)

350. RECORD KEEPING.

Records must be maintained by the official laboratory in accordance with this section, and must be made available for examination by the department, upon the department's request. (3-21-12)

01. General Provisions. (3-21-12)

a. No record may be altered except that errors may be corrected by striking through the original entry and inserting the correct entry immediately adjacent to the original. A corrected entry shall be initialed by the person who made the corrected entry. (3-21-12)

b. Records may be maintained in paper or electronic format. In either case, the records must: (3-21-12)

i. Be effectively secured against loss or tampering. (3-21-12)

ii. Be readily retrievable for inspection by the dairy plant operator and the department. (3-21-12)

iii. If corrected, have the correction identified so that the reader may easily compare the corrected version to the original. (3-21-12)

02. Calibration Check Equipment Records. All calibration check and equipment maintenance records must be documented and provided during an inspection by the department. The documentation must include the following: (3-21-12)

a. Instrument identification. (3-21-12)

b. Name of the laboratory technician or maintenance person who performed the calibration or maintenance. (3-21-12)

c. Time and date of the calibration check or maintenance. (3-21-12)

d. Type of analytical test or maintenance performed. (3-21-12)

e. Results of the analytical test or maintenance. (3-21-12)

f. Details of action taken to correct calibration tolerances or mechanical problems. (3-21-12)

03. Records Retention - Time Limit. The dairy plant operator or the official laboratory must maintain the records required under this section for at least one (1) year. (3-21-12)

351. -- 399. (RESERVED)

400. ENFORCEMENT.

01. Penalties. Penalties for violations of this rule are provided in Title 37, Chapter 5, Idaho Code. (3-21-12)

02. License Suspension. The director may suspend official laboratory component testing from any laboratory not meeting these rules until the official laboratory has satisfactorily demonstrated compliance with these rules. (3-21-12)

03. Effect of License Suspension. If an official laboratory's license is suspended, the official laboratory cannot conduct component testing for use as a basis of payment and must use a licensed third-party laboratory. Procurers of milk who must use a licensed third-party laboratory must pay any associated component testing fees. (3-21-12)

401. -- 999. (RESERVED)

Subject Index

- A**
Abnormal Tests 7
Accidents & Sampling Errors 7
Alternate Tests 7
Documentation 7
Accuracy Checks 6
Daily Accuracy Check 6
Hourly Accuracy Check 6
- C**
Calibration Of Milk Component Testing Devices 5
Calibration Frequency 5
Calibration Procedure 5
Calibration Samples 5
- D**
Daily Performance Checks 5
Calibration Based On Daily Performance Check 6
Daily Performance Check Samples 6
Procedure 6
Definitions, IDAPA 02.04.09, Rules Governing Milk & Cream Procurement & Testing 2
Abnormal Test 2
Accuracy Check 2
Approved Testing Methods 3
Calibration 3
Component Testing 3
Control Samples 3
Department 3
Detailed Pricing Description 3
Director 3
Milk Component or Component 3
Official Laboratory 3
Outlier 3
Pay Records 3
Performance Error 3
Person 3
Processor 3
Producer 3
Quality Parameter 3
Testing Device 3
Tolerance 3
Detailed Pricing Description 7
Availability 7
Bonuses & Deductions 7
Component Information 7
Hauling Charges 7
Other Deductions 7
Other Factors 7
Pricing Method & Pounds Purchased 7
Total Weight or Volume 7
- E**
Enforcement 10
Effect of License Suspension 10
License Suspension 10
Penalties 10
- L**
Laboratory Licensing Requirements 4
License Application 4
License Fee 4
License Required 4
License Term 4
License Suspension & Revocation Based On Regulatory Samples 8
Cumulative Regulatory Sample Results 8
License Reinstatement 9
License Revocation for Repeated Out of Tolerance Test Results 9
Regulatory Sample Test Result Averages 8
Review of Records Prior to License Suspension 8
- M**
Milk Component Testing Devices 4
Calibration & Checks 4
Calibration Record Keeping 5
Calibration Standards 5
- O**
Official Laboratories - Responsibilities & Operating Procedures 4
Competency in Testing 4
Facility Requirements 4
Operating Procedures 4
- R**
Record Keeping 9
Calibration Check Equipment Records 9
General Provisions 9
Records Retention - Time Limit 10
Regulatory Compliance 4
Regulatory Compliance - Inspections & Records Review 8
Regulatory Samples 8
Outliers 8
Regulatory Sample Results 8
Regulatory Sample Tolerances 8
Samples 8
- S**
Sample Integrity 5
- T**
Third Party Laboratories 4